

What is the Judson L. Hawk Jr., M.D., Clinic for Children?

The doctors at Judson Hawk treat children with a wide range of medical conditions. We care for children and young adults from birth to age 21. We are not like your child's primary care doctor. We do not see children for checkups or sick visits. These visits should be scheduled with your child's primary care doctor.

We treat the following conditions:

- Brachial plexus injuries
- Cerebral palsy
- Colorectal issues
- Cystic fibrosis
- Epilepsy
- Muscular dystrophy
- Neurofibromatosis
- Neuro spine issues
- Pain
- Spasticity
- Spina bifida
- Tuberous sclerosis

Our services include:

- Dermatology
- Genetics (such as 22q.11.2 deletion syndrome)
- Physiatry (rehabilitation)
- Working with technology-dependent children (children who use ventilators or those who have tracheotomies)

Caring for your child

It can be stressful when families have to worry about making many appointments in different places. For some families, these would be hard to keep—especially if they do not live in Atlanta.

At Judson Hawk, if a patient needs the services of several doctors, they will get them all in one place. Because your child may be cared for by several specialists, appointments might last from one to three hours. It is helpful to bring books, toys, light snacks or other things to make this time easier for you and your child.

Common questions

How do I make an appointment?

Call us at 404-785-KIDS (5437).

What are your office hours?

8 a.m. to 4:30 p.m. Monday to Friday

Who will care for my child?

The team might include doctors, nurse practitioners, physical and occupational therapists, respiratory therapists, nutritionists, social workers and physician assistants.

What do I need to bring to the appointment?

- A photo ID
- Insurance card
- If payment is needed, we accept cash, checks and credit cards.
- A list of medications or bag with your child's medications

What clothing should my child wear?

Your child may need to wear a gown during his exam. Dress him in loose-fitting clothing to make changing easier.

How will I be billed?

You will get at least two bills for your child's care:

- A bill for hospital services (such as lab tests or X-rays)
- A bill for the doctor's fee

If more than one doctor has cared for your child, you will get a bill from each doctor. Before your visit, contact your insurance company to see what you will need to pay. Contact our office at 404-785-KIDS (5437) for any questions about your bill.

What insurance plans do you take?

We take most insurance plans. Some doctors bill through their office. This may mean your insurance company will not cover the charges. Call your insurance company before your visit so you will know what your insurance coverage will be.

How can I get refills of my child's medicine?

We can only refill medicine given to your child by the doctors who treat them at Judson Hawk. Call our office at 404-785-KIDS (5437) at least one week before your child will need more medicine. You may need to leave a message. Allow two business days for us to return your call.

What happens if I am late for an appointment?

Call 404-785-KIDS (5437) if you will be late. If you are late, your child may have to wait to be seen. Wait times can range from 10 minutes to two hours. If you are more than 15 minutes late, you may be asked to make another appointment.

What if I need to cancel or miss an appointment?

Our clinic cares for many children. If you must cancel or miss an appointment, your child may have to wait a long time before he can be seen again. We do not see patients who miss more than three appointments.

If I leave a voicemail, when will someone call me back?

Allow two business days for us to return your call. We will call you back as soon as we can. Urgent calls will be returned first. If you have an emergency, call 911 or take your child to the nearest hospital emergency department.

Is parking free?

No. Bring at least \$5 to pay for parking.

Customer service

We want to give your child the best care we can. To make sure we are doing this, we send each patient a customer service survey. These surveys will ask about your visit. You will also be asked to rate your visit on a scale of one to five. It is our goal to get a five, which is the best score, on each question. If you are not able to give us the highest score, we want to hear from you about how we can improve. We care about your concerns. Call our office and speak to a manager. Your comments will help us do a better job of caring for our patients.

Some physicians and affiliated healthcare professionals who perform services at Children's Healthcare of Atlanta are independent providers and are not our employees.