

## **Welcome to Sibley**

Thank you for choosing **Sibley Heart Center Cardiology** for your child's health care needs.

We would like to provide you with some general and insurance information to help you be informed of what different health insurance plans may require. We hope that these tips are helpful for you and will make your experience with Sibley as smooth and pleasant as possible.

### **Insurance Information**

Please bring your most recent health insurance card with you to your child's appointment. This helps us correctly bill your insurance company for the services your child receives. If you do not have your insurance information at the time of service, Sibley cannot obtain a pre-certification or authorization for procedures that may be required by your plan. If this occurs, your insurance company could refuse to pay and you will be responsible for payment of all charges.

### **Referrals**

Please contact the benefits department at your insurance plan for any referral requirements. Obtaining a referral is the responsibility of the parent and should be obtained prior to services being rendered.

**Please note that if our providers are out of network with your insurance plan you may need a special referral or authorization number in order for your visit to be paid by the insurance. For example, Kaiser, Mayo Clinic, Maestro and some commercial plans require a referral number which can usually be obtained from your PCP, make sure to check with your insurance carrier for further details.**

You may want to also ask what co-payment, coinsurance and/or deductible amount you will be asked to pay at the time of service. The member services phone number can usually be found on the back of your insurance card.

### **Pre-Authorization for Procedures**

If a procedure is ordered and performed during your appointment, we will get any preauthorization needed for that procedure provided we have the correct insurance information.

### **Non-covered Services**

Your child may have been referred to Sibley to receive a service that some insurance companies do not cover. It is important when calling your health insurance plan that you ask about coverage for the services that your child is receiving.

While some insurance companies do not consider certain services covered, this does not mean that the services not necessary, it does mean that your insurance will not pay for the service. Sibley Heart Center Cardiology is happy to assist you in making payment arrangements. See below for more information.

Many insurance plans put limitations on certain services. When your benefits are exhausted, all further services will be billed to the child's guarantor.

**Payment**

You will be expected to make your co-pay the day of your visit.

**Self-Pay (No Insurance)**

Generally an office visit with an EKG could run more than \$700.00, however, if an Echo is performed, this could add an additional \$2700.00 to the total cost.

If you are able to bring \$350.00 on the day of service, we will discount the remaining balance for the office visit and EKG. Arrangements for payment on an Echo if applicable can be worked out at a later time.

**Financial Assistance**

Financial Assistance options are included with this email, or you can email our Financial Assistance department at [FinancialCounseling@kidsheart.com](mailto:FinancialCounseling@kidsheart.com).

If you have questions related to your bill after services are provided contact our Patient Accounts Department at 770.488.9204, X-8007 to make payment arrangements, or X-8008 to discuss financial assistance.

## FINANCIAL ASSISTANCE INFORMATION

**Just Heart Foundation** – [www.justheart.org](http://www.justheart.org) Just Heart fax number- [\(770\) 392-1236](tel:7703921236) - If you choose to apply, please make sure you print and sign the application, and send it via e-mail, fax, or mail. Also give us a call so we can document your account. Just Heart can take 30 days to get back with you regarding your application. If you have not heard back from them within 30 days and have an outstanding balance with us, please contact our office and we will try to follow up with them. Please review their site for further details. **On the website, it mentions that the services have to be rendered at a hospital, however, our professional services qualify as well.**

**United Healthcare Children's Foundation** – [www.uhccf.org](http://www.uhccf.org) - UHCCF considers grants for patients **16 and under**. UHCCF will **only take into consideration claims which occurred within 60 days of the application date**. For example: if you apply by 1/04/17, they'll take into consideration claims that occur within the two months prior to that date. Your child does not have to have insurance coverage with United Healthcare to qualify. Please review their site for further details. **Healthwell Foundation** - [www.healthwellfoundation.org](http://www.healthwellfoundation.org) - The HealthWell Foundation provides financial assistance to eligible individuals to cover coinsurance, copayments, health care premiums and deductibles for certain medications and therapies. Also, if you are eligible for health insurance, but cannot afford the insurance premium, we may be able to assist with your insurance premium.

**Aubrey Rose Foundation** – [www.aubreyrose.org](http://www.aubreyrose.org) -Aubrey Rose offers assistance for a number of different areas. Please review their website for further information.

**Katie Beckett Waiver**- <https://medicaid.georgia.gov/tefrakatie-beckett> - **the Katie Beckett Medicaid Program (KB), permits the state to ignore family income for certain children who are disabled**. It provides benefits to certain children 18 years of age or less who qualify as disabled individuals under §1614 of the Social Security Act and who live at home rather than in an institution. These children must meet specific criteria to be covered. Qualification is not based on medical diagnosis; instead it is based on the institutional level of care the child requires. Title 42 Code of Federal Regulations outlines the criteria used to determine eligibility.

**Children's Medical Services**- <http://dph.georgia.gov/CMS> Children's Medical Services provides care coordination and other needed medical/health services for eligible children and their families. CMS may provide , arrange for and/or pay for comprehensive physical evaluations, diagnostic tests, inpatient/outpatient hospitalization, medications and other medical treatments, therapy, durable medical equipment, hearing aids related to the child's CMS-eligible condition, and genetic counseling. CMS offers care coordination by nursing and professional staff for every child enrolled in the program. Every child enrolled in CMS may receive periodic home visits from CMS staff. CMS works closely with primary care providers to coordinate services. **Application approval/ authorization with CMS must occur prior to services being rendered in order for you to receive assistance from CMS. CMS will not take into consideration prior service dates.**

**The United Way**- <https://www.unitedwayatlanta.org/> - 211 connects people to the assistance they need to address everyday challenges of living as well as those that develop during times of community emergencies.

Contact Children's Healthcare of Atlanta at 404-785-5060 to inquire about their financial assistance/charity programs. You can also look into assistance at their website: [www.choa.org/~media/files/Childrens/patients/financial-assistance-application.pdf](http://www.choa.org/~media/files/Childrens/patients/financial-assistance-application.pdf) . If approved for charity with Children's, please get a copy of the approval letter. This letter can be submitted to us for possible consideration of assistance. It's not a guarantee but we can have it reviewed by management to see if there something we can do on our end to possibly assist with your outstanding balance in our office.

**Sibley Heart Center Cardiology Financial Assistance-** Sibley has a generous financial assistance program available. The application can be obtained from the office on the day of your appointment, or you can email [financialassistance@kidsheart.com](mailto:financialassistance@kidsheart.com) to have one emailed to you.

For Additional Information from Sibley Heart Center Cardiology:  
Financial Questions: 404.256.2593 (Option 7 then 1)  
Program Questions: 404.256.2593 extension 2207 (Or Option 5, then 4)  
Email: [FinancialCounseling@kidsheart.com](mailto:FinancialCounseling@kidsheart.com)

### **Financial Contacts**

Chemire Burns  
[burnsc@kidsheart.com](mailto:burnsc@kidsheart.com)  
770.488.9211

Teresa Traugott  
[traugottt@kidsheart.com](mailto:traugottt@kidsheart.com)  
770.488.9215

Bill Cole  
[coleb@kidsheart.com](mailto:coleb@kidsheart.com)  
770.488.9214

### **Social Work/Program and Foundation Contact**

Brittney Ray

rayb@kidsheart.com

Office: 404.256.2593 extension 2207

Cell: 404-783-1327

### **Social Security Explanation**

<https://www.ssa.gov/ssi/text-over-ussi.htm>

### **SSA CHD Medical Qualifying Info**

<https://www.ssa.gov/disability/professionals/bluebook/104.00-Cardiovascular-Childhood.htm>

(Or call 1-800-772-1213)

### **Georgia Social Security Office**

SSA Offices: <https://www.disability-benefits-help.org/social-security-disability-locations/georgia>

### **Social Security Income Limits**

<https://www.ssa.gov/ssi/text-child-ussi.htm>