Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.
Topics for Discussion

• ICD-10 Overview
• Top 10 Things to Do to Prepare for ICD-10
  – Get to Know ICD-10
  – Know Your Role & Responsibility
  – Follow Your Roadmap
  – Conduct Systems Checks
  – Train Your Brain
  – Practice Makes Perfect
  – Build Your Resources
  – Testing...Testing...Testing
  – Patience & Patients
  – Stay Informed
• ICD-10 FAQs
• Closing
  – Resources
ICD-10
Overview
Countdown to ICD-10

ICD-10 is coming

October 1, 2014
ICD-10 is Real

237 days
until ICD-10 is here!
ICD-10 Facts

• **Federal Mandate under Health Insurance Portability and Accountability Act (HIPAA) Regulations**
  – National impact, mandatory for all HIPAA-covered entities
  – Entities include: hospitals, physicians and other practitioners, health insurers, 3rd party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public, and private health care research institutions

• **New ICD-10-CM and ICD-10-PCS code sets**
  – Replaces ICD-9-CM (Volumes 1, 2, and 3)
  – ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)
ICD-10 Facts

• For services rendered **on or after** October 1, 2014
  – All claims must use ICD-10 codes
  – All claims using ICD-9 codes will NOT be accepted
• For services rendered **before** October 1, 2014
  – All claims must use ICD-9 codes
• **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
  – Effective with the October 1, 2014 compliance date
• **Significant Code Increase from ICD-9**
  – *Increasing from 13,000 to approximately 68,000 ICD-10-CM codes*
  – *Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes*
  – *ICD-10 has more than nine times the codes in ICD-9*
Why ICD-10 Matters

• ICD-10 **advances health care** and the implementation of eHealth initiatives

• ICD-10 **captures advances in medicine** and medical technology

• ICD-10 **improves data** for quality reporting

• ICD-10 **improves public health** research, reporting and surveillance
Top 10 Things to Do to Prepare for ICD-10
1. Get to Know ICD-10

- Understanding background information makes transitioning easier
  - Acknowledge the necessity for ICD-10
  - Recognize the risks of non-compliance
  - Recognize the benefits that come with transitioning and compliance
  - Learn the differences between ICD-9 versus ICD-10
  - Learn who needs to transition to ICD-10
2. Know Your Role & Responsibility

- Everyone in your organization has a part in the transition
  - ICD-10 Champion
  - Coders
  - Billers
  - Clinicians (physicians and nurses)
  - Practice Managers
  - IT Systems Managers
3. Follow Your Roadmap

• **Execute your plan**
  – Perform an office assessment
  – Utilize your ICD-10 Roadmap
  – Distribute collateral material (organization updates, newsletters)
  – Establish lines of external communication (vendors, clearinghouses, payers)
  – Maintain regular internal communication (clinicians, coders, billers and practice management staff)
4. Conduct Systems Checks

- **Address technical impacts of ICD-10**
  - Business processes
  - IT systems upgrades (accommodate both ICD-9 and ICD-10)
  - Policy updates
5. Train Your Brain

• **Ensure you and your staff are properly trained**
  – Anatomy and Physiology
  – Medical Terminology
  – Coder Training
  – Train the Trainer
  – ICD-10 Book
    • DCH does not make any recommendations on what books to use.
  – Practice Tests
  – Coding Certifications
6. Practice Makes Perfect

- Practice using ICD-10 codes by crosswalking your most commonly used ICD-9 codes to ICD-10 codes
  - General Equivalence Mappings (GEMs)
  - Code Translator
    - http://www.aapc.com/icd-10/codes/
  - Dual Coding
  - Superbills
- Documentation
7. Build Your Resources

- **Gather Resources**
  - Dedicated ICD-10 websites
  - Association ICD-10 information
  - Valuable articles and white papers
  - Search engines

- **Share Resources**
  - Distribute to team members
  - Use in creative ways (i.e., newsletters, websites, flyers)
  - Collaborate with other organizations
  - Talk about what works (i.e., training, organization methods, productivity efforts)
8. Testing...Testing...Testing

- **Test and Assess**
  - Complete internal testing
    - See what you know
    - See what you need to know
  - Perform external testing
  - Reassess staff training
  - Document testing results
  - Analyze results
9. Patience & Patients

- **Change takes time**
  - Set realistic goals
  - Plan for contingencies
  - Monitor the operational impacts and offer up remedies
  - Remember your patients
    - ICD-10 should not affect the way you provide patient care
    - ICD-10 specificity needed for documentation is likely shared by the patient during your visit with them
10. Stay Informed

- **Stay in the know about ICD-10**
  - Attend conferences, fairs, webinars, and podcasts
  - Sign-up for mailing lists
  - Take advantage of ICD-10 FAQs & Fact Sheets
  - Join the conversations (social media: Twitter, Facebook, YouTube)
ICD-10 FAQs
General ICD-10 FAQs

Q: Where can we find a list of the new ICD-10 diagnosis codes?
A: There are numerous resources available, but usually at a cost. The CMS website offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

Q: Does the new ICD-10 code change affect current Medicaid rates?
A: No changes are anticipated at this time by Georgia Medicaid nor has CMS provided any reimbursement rules or rate changes for the ICD-10-CM or ICD-10-PCS codes.
Q: Is there crosswalking software or some special algorithm available that we can use to go from one code to the other?

A: There are various websites and resources that offer a number of translation tools or toolkits for ICD-10. Some are free; some are sold at varying prices. CMS has published its General Equivalence Mapping System (GEMs tool) to help with the crosswalking. It is available at [www.CMS.gov/icd10](http://www.CMS.gov/icd10). Note that this free tool is not comprehensive, but is frequently updated to add new codes. For more information on ICD-10, visit [www.dch.ga.gov/ICD-10](http://www.dch.ga.gov/ICD-10). For more information on tools, view the DCH ICD-10 webinar “Tools & Tips, Tackle the Transition to ICD-10,” (6/27/13) posted under Past Events at [www.dch.georgia.gov/it-events](http://www.dch.georgia.gov/it-events).
**Q: How do I learn more about ICD-10?**

**A:** Both the DCH and CMS websites contain a wealth of information about ICD-10. Visit the DCH website for ICD-10 information, webinar events and more. Send questions to the DCH ICD-10 Team via e-mail at icd10project@dch.ga.gov and join our mailing list at AskDCH@dch.ga.gov for the latest news about ICD-10 updates and events. Visit the CMS ICD-10 website for the latest news and resources to help you prepare for the October 1, 2014, deadline. You can also sign up for CMS ICD-10 Industry Email Updates.
Q: Will DCH do any ICD-10 training prior to October 1, 2014?

A: No, DCH will not conduct any ICD-10 training. However, there are numerous resources for self-development training on ICD-10. There are companies that may report their expertise of ICD-10 codes and offer training, but for a cost. Like any purchase of software applications, equipment, trainers, course materials, etc., evaluate the credibility of the product, the people/company and their purpose. DCH does not offer any recommendations of ICD-10 training companies.
General ICD-10 FAQs

Q: Will there be changes to ICD-9 codes for 2014?
A: CMS is limiting the number of changes to the ICD-9 codes since the focus is now on the ICD-10 codes.

Q: Are there certain ICD-10 codes that Medicaid anticipates not accepting?
A: There are some ICD-10 diagnosis codes that may not be accepted by Georgia Medicaid, i.e., certain unspecified codes, when there is a more specific ICD-10 diagnosis code that can be billed. With the increased specificity and number of available ICD-10 codes, the physicians’ documentation would need to support the lowest level of ICD-10 coding.
CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization with overall ICD-10 compliance.
  - Large Practices
  - Small and Medium Practices
  - Small Hospitals
  - Payers
ICD-10 Training Resources
ICD-10 Resources

• Centers for Medicare & Medicaid Services (CMS)
  CMS Overview
  - CMS ICD-10 Implementation Planning Guides/Checklist
  - HHS, CMS ICD-10 Final Rule
  - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
    – www.cms.hhs.gov/ICD10

• World Health Organization (WHO) ICD-10 Page
  – http://www.who.int/classifications/icd/en/
More ICD-10 Resources

• DCH Resources
  – DCH Website for ICD-10 Webinars/Downloads
    http://dch.georgia.gov/it-events
  – DCH ICD-10 FAQs & Fact Sheet
    http://dch.georgia.gov/icd-10
  – DCH Provider Resources
    http://dch.georgia.gov/providers
  – ICD-10: A Four Part Series (Video)
    http://dch.georgia.gov/sorh-publications-and-presentations

• HP Enterprise Services Statewide Workshops
  – Check Georgia http://mmis.georgia.gov for future ICD-10 workshops
Upcoming ICD-10 Webinars

Register Now

February 27, 2014: HCBS Waiver (Home and Community Based Service Providers)
March 11, 2014: Behavioral Health Services …Open Discussion
March 27, 2014: ICD-10 Clinical and Policy Update
April 8, 2014: Surviving ICD-10: Tools and Tips for Transitioning
April 24, 2014: ICD-10 Case Studies
June 10, 2014: Repeat Roadmap ICD-10 Emergency Tool Kit and Open Discussion
June 26, 2014: ICD-10 Essentials

To register for the above webinars: Visit http://dch.georgia.gov/it-events

• Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
• Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
• Please be advised that webinar dates and times are subject to change.
Thank You!

• Join us as an ICD-10 Beta Test Site, email us at:
  – icd10project@dch.ga.gov

• Join our mailing list at:
  – AskDCH@dch.ga.gov for ICD-10 events and updates

• We welcome your questions and comments at:
  – icd10project@dch.ga.gov
What about…?

Use the WebEx Q&A Feature

• Questions submitted will be answered via email within 4-6 business days of this event

• Or you may email us at: icd10project@dch.ga.gov

• This presentation will be posted within 2 business days at http://dch.georgia.gov/it-events