
Children's Healthcare of Atlanta

Epic Haiku
iPhone User Guide
Revised March 2017

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Introduction

This document will help you get started using the Haiku mobile application for Epic. With this document, you will learn how to use Haiku to review patient information, write and review notes, co-sign orders, see your patients' latest lab results and use Care Everywhere to review patient charts at other health care systems.

What can I do in Haiku?

In Haiku you can...

- Access and edit your patient list
- Access your schedule
- Take Clinic Photographs
- Open a patient's chart directly from your patient list or schedule
- Search for patients (via a mobile version of Patient Station)
- View a summary report for your patients
- View a patient encounter and all documentation in that encounter
- View lab, microbiology, EKG and imaging results
- View your patients' care teams and see both current and past providers
- View, reply and forward staff and lab results messages with your InBasket
- Cosign orders via the InBasket
- Review and create notes in a patient's chart
- Release a patient's lab results to the patient via MYchart
- View Care Everywhere reports

Prerequisites

1) User credentials

You must be a clinician credentialed to practice at Children's and have an Active Directory network login.

2) Device compatibility

In keeping with the Children's Mobile Device Policy, you must first ensure that your device is listed on the [Allowed Mobile Devices List](#) (found on the Children's [Mobile Device Connection](#)) before you can access Children's information on your mobile device. Once you've confirmed your device is approved, you can proceed with downloading and installing AirWatch and Haiku.

3) AirWatch installation

To get Haiku, you must first install the AirWatch application on your device. Once you've successfully installed AirWatch, Children's IS&T will automatically push the appropriate applications to your mobile device.

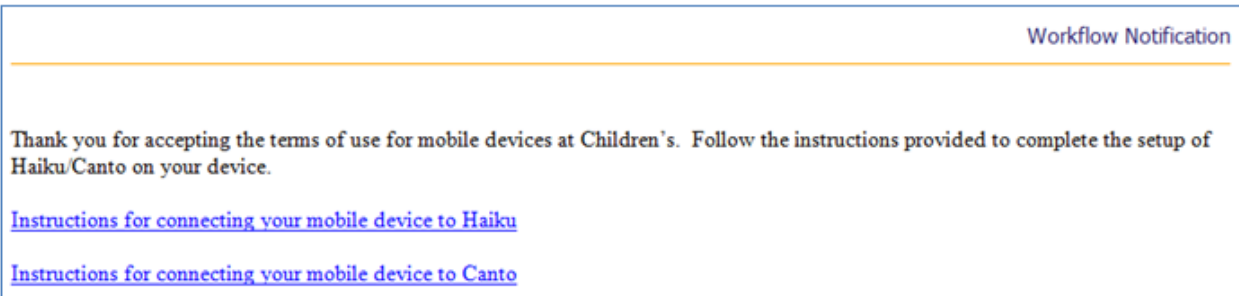
Getting set up with Haiku

Downloading and installing AirWatch and Haiku

- 1) Go on Careforce Connection and complete the [Mobile Device Request Form](#). You can find the form and further information on this process on the [Mobile Device Connection](#):

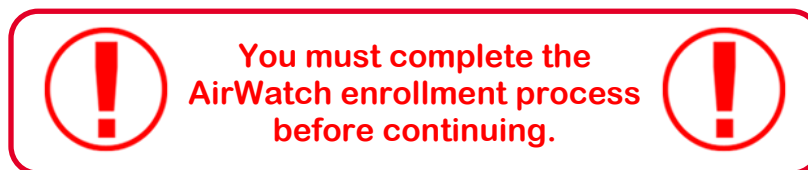
Careforce Connection > Departments > IS&T > Information Security Hub > Tip Sheets > Mobile Device Connection

Select “Request access to Haiku and/or Canto” from the “type of mobile device request” drop-down menu and type “Add Haiku and/or Canto to my mobile device” in the “Reason for request” field. Once approved, you will receive the following email:



- 2) Download, install and register the AirWatch application on your iPad. Find [instructions](#) on the [Mobile Device Connection](#):

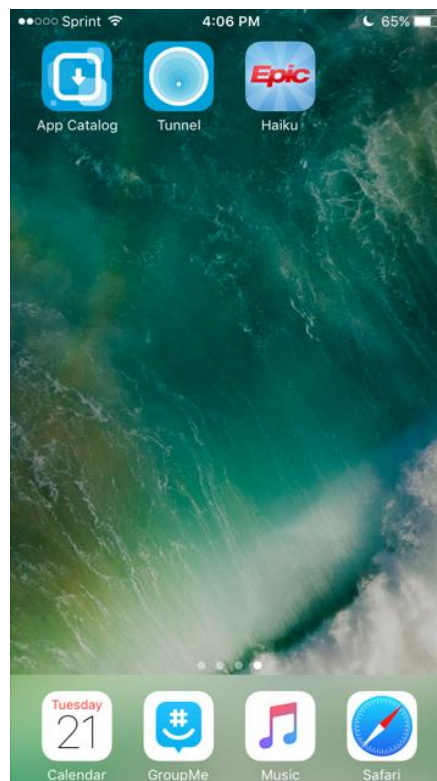
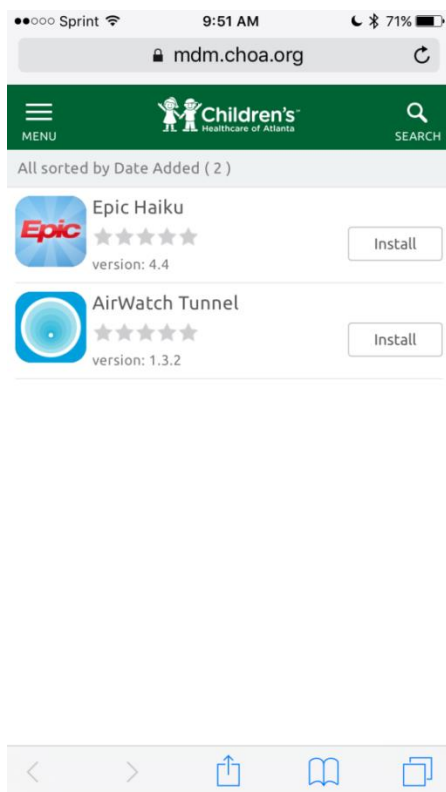
Careforce Connection > Departments > IS&T > Information Security Hub > Tip Sheets > Mobile Device Connection > Enrollment > Enrollment Instructions



Setting up Haiku on your mobile device

Once you set up AirWatch on your iPhone, Children's IS&T will push the “**App Catalog**” to your device. From here you will be able to download the two required applications: **Haiku** and **AirWatch Tunnel** at any time.

If you see a pop-up box requesting permission to install AirWatch Tunnel or Haiku, tap **Install** to download the applications.

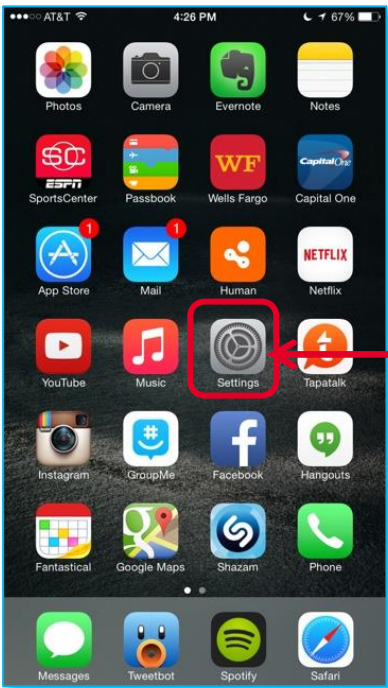


Step 1: Launch “Tunnel” and accept permissions. You do not need to enable the tunnel.

Step 2: Launch “Haiku” and look for the word “Children’s” at the top of the login screen to ensure that configuration is complete.

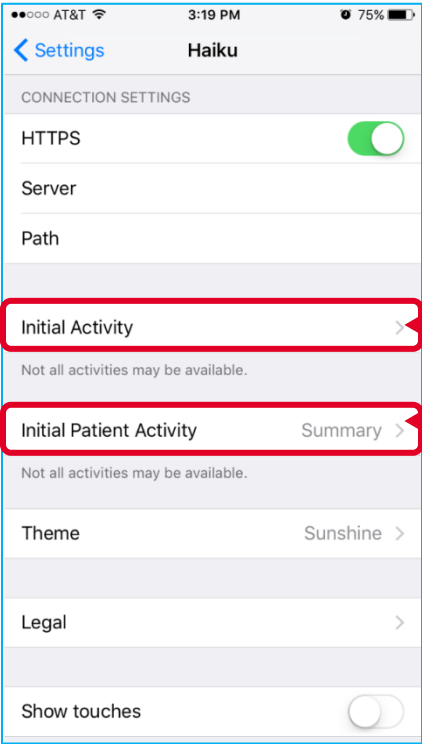
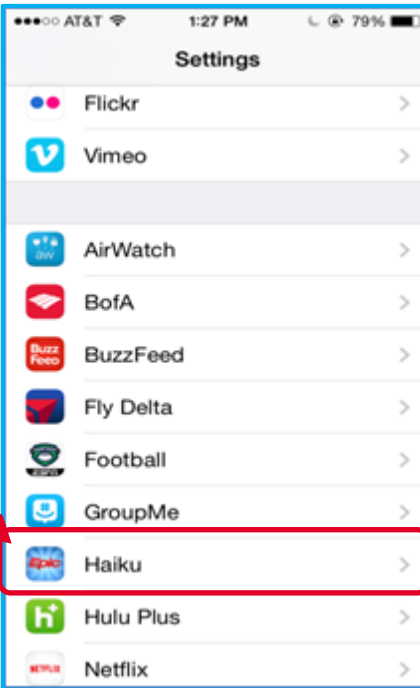
Step 3: Log into Haiku using the username and password that you use to log into Epic Hyperspace.

Setting Your Default Activity Screens (Optional)



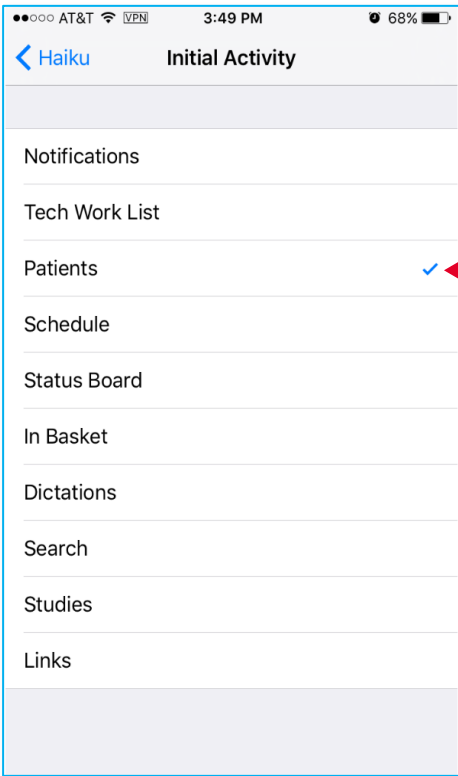
To set your default screens in Haiku:

1. Go to the **Settings** app on your device.
2. Select **Haiku**.

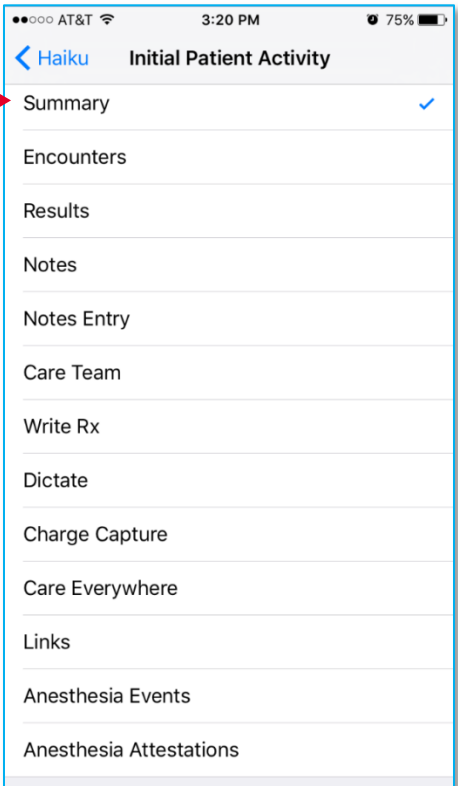


Set your **Initial Activity** and **Initial Patient Activity** by touching the Activity title to view the default setting options.

Setting Your Default Activity Screens Cont.

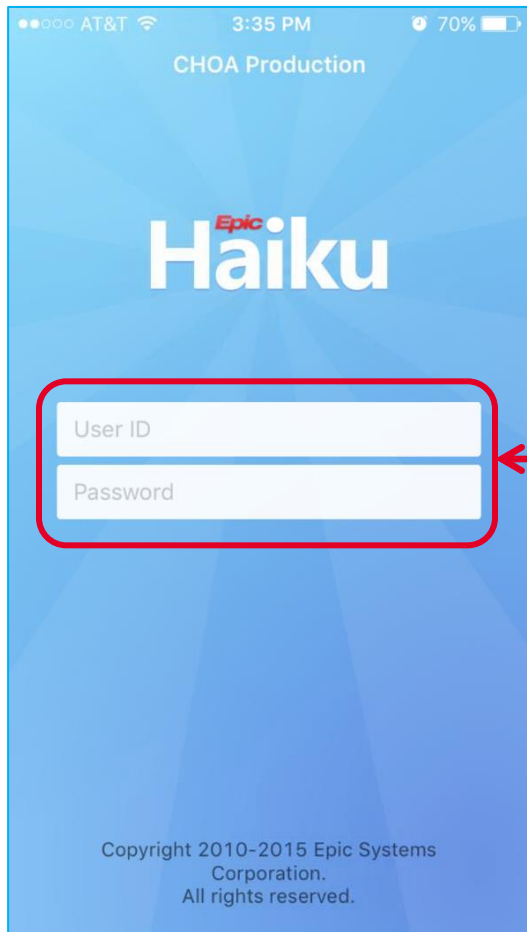


Tap an **activity** to select what you wish to see initially when you open the Haiku application and/or when you open a patient's chart in Haiku.



Using Haiku

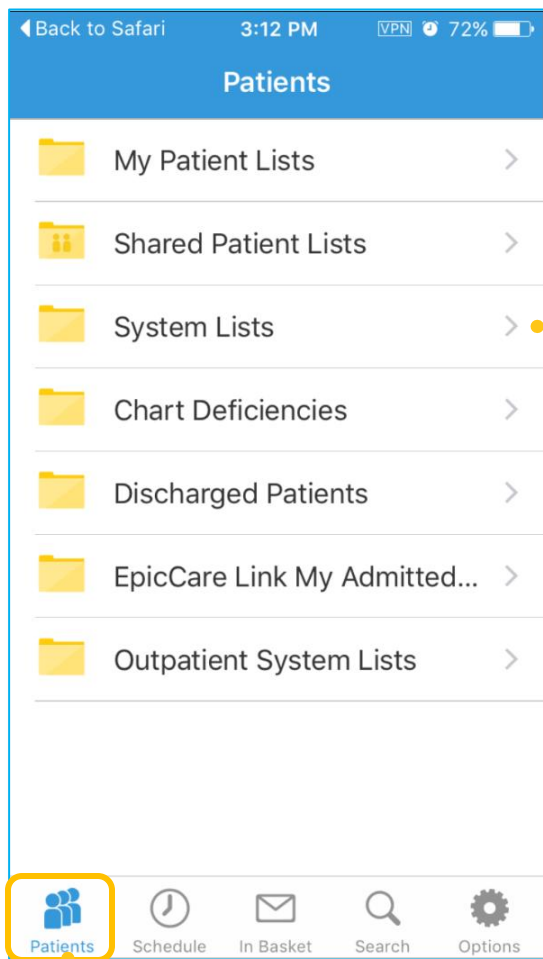
Logging into Haiku



Enter the **username** and **password** you use to log into Epic.
Then tap “**Go**” on your device’s keypad.


Finding Your Patients and Opening a Chart

The following is a sample screen shot of a home screen. Based on the initial activity you choose as your system default, your home screen may differ. The example default activity is the Patients activity. Make changes to your default activity in your device settings (see “Setting Your Default Activity Screens,” page 9).



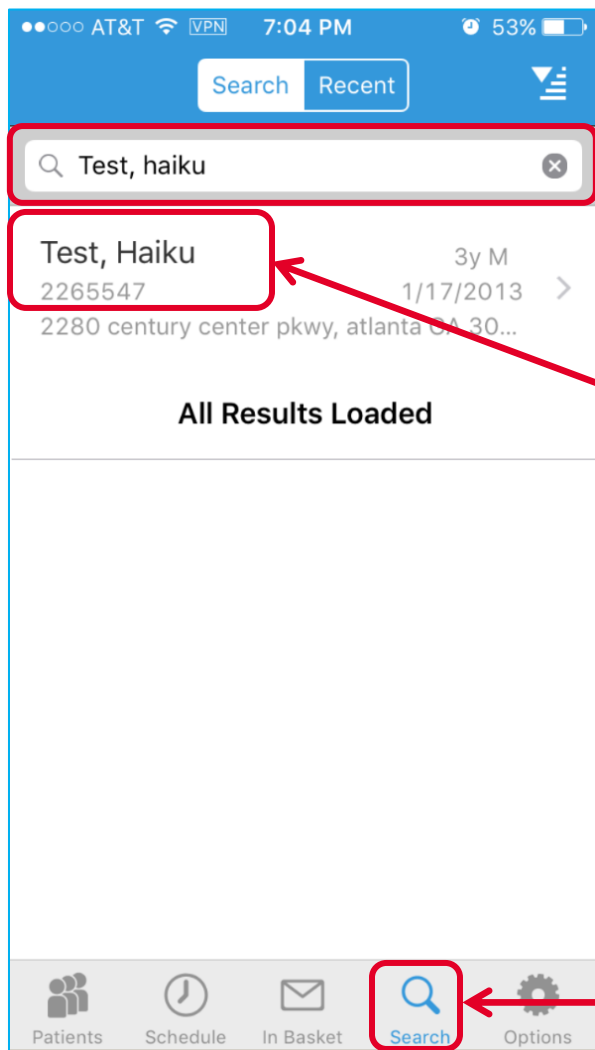
You can access your patients' charts via **System Lists** just like you do in Epic Hyperspace. **Tap a folder** to open the Patient List.

Once you are in the correct Patient List, **tap the patient** name to open his or her chart.

Use the **Patients activity** in Haiku like you use the  Patient Lists activity in Epic Hyperspace.

Using the Search Tool to Find a Patient

Use the **Search tool** in Haiku like you use 🏠 Patient Station in Epic Hyperspace.



2 Type in **your patient's name** or medical record number (**MRN**).

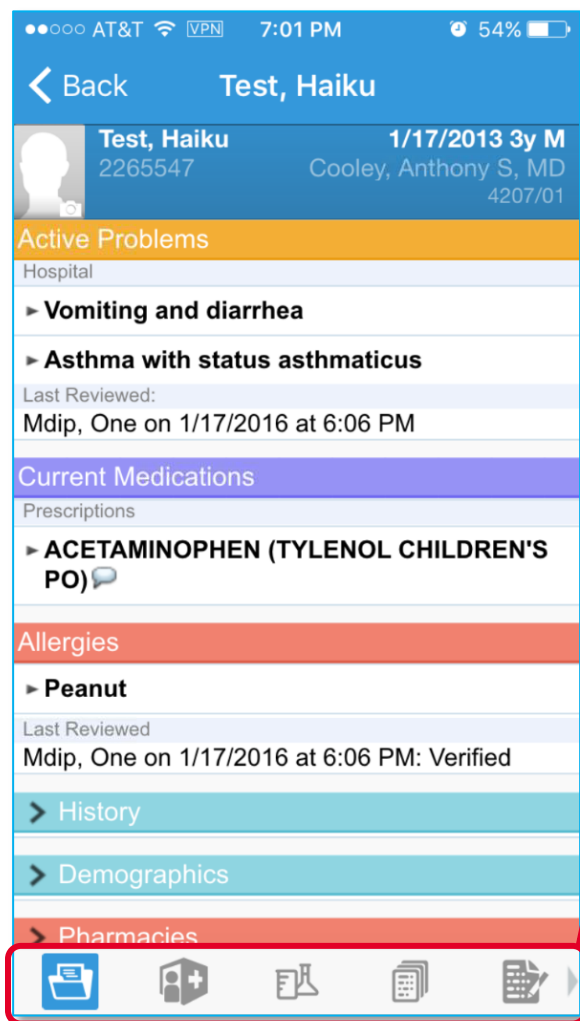
3 Tap "**Search**" on your device's

4 From the search results, tap your **patient's name** to open his/her chart.

1 Tap the **Search** icon to open the tool.

Navigating the Chart

By default, opening a patient's chart will take you immediately to the **Summary report**. The Summary report allows you to view current medications, allergies, history, demographics and pharmacy information.



Use the **Chart toolbar** to navigate to different activities within the patient's chart.



Summary
Report

Encounters

Labs

Notes

Write a
Note

Expand
View

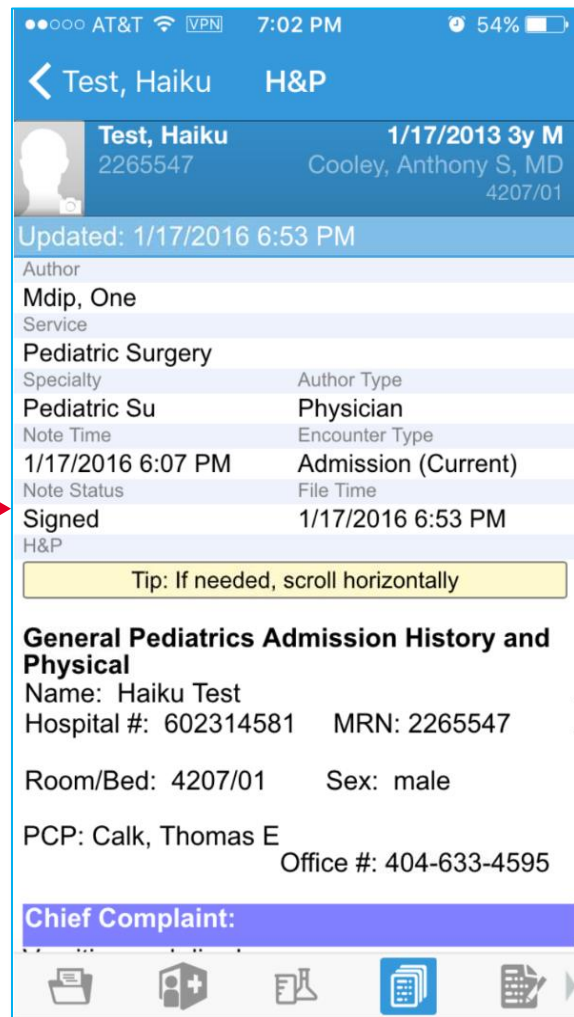
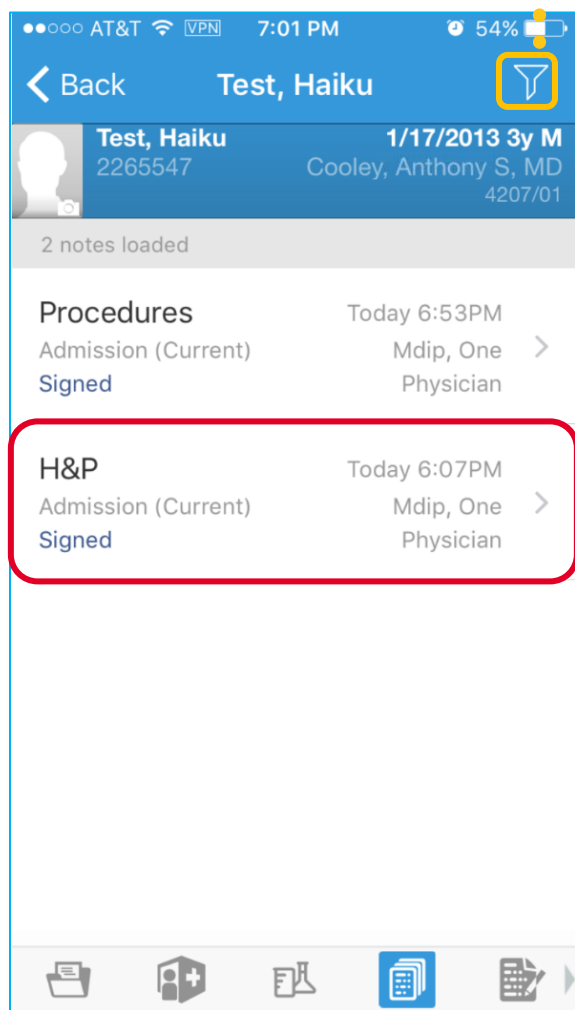
Find most recent vitals in the Encounters report. Tap **Encounters** and then open the encounter by tapping it from the list.

Tap the **Expand View** icon or **tap and slide the Chart Toolbar** to view other activities, including the patient's Care Team and Care Everywhere reports.


Viewing Patient Notes

Once you open a patient's chart, you can access **Notes Activity** to review notes in that chart. Tap the note you wish to view to open it.

Tap the **filter icon** to filter patient notes by note type.

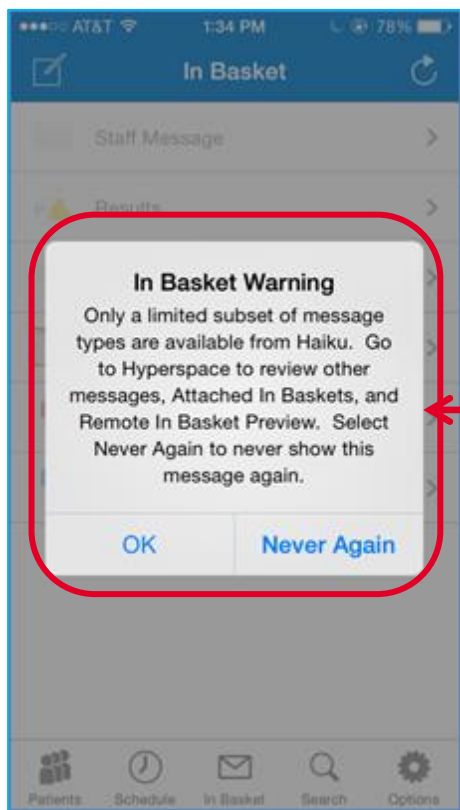


Reviewing Your InBasket

The **InBasket** in Haiku functions very much like the  InBasket in Epic Hyperspace. If you find you spend the majority of your time in Haiku in the InBasket, you may wish to set the InBasket as your default activity screen (see “Setting your Default Activity Screens,” page 9).

In Haiku, you can only view the following types of messages in your InBasket:

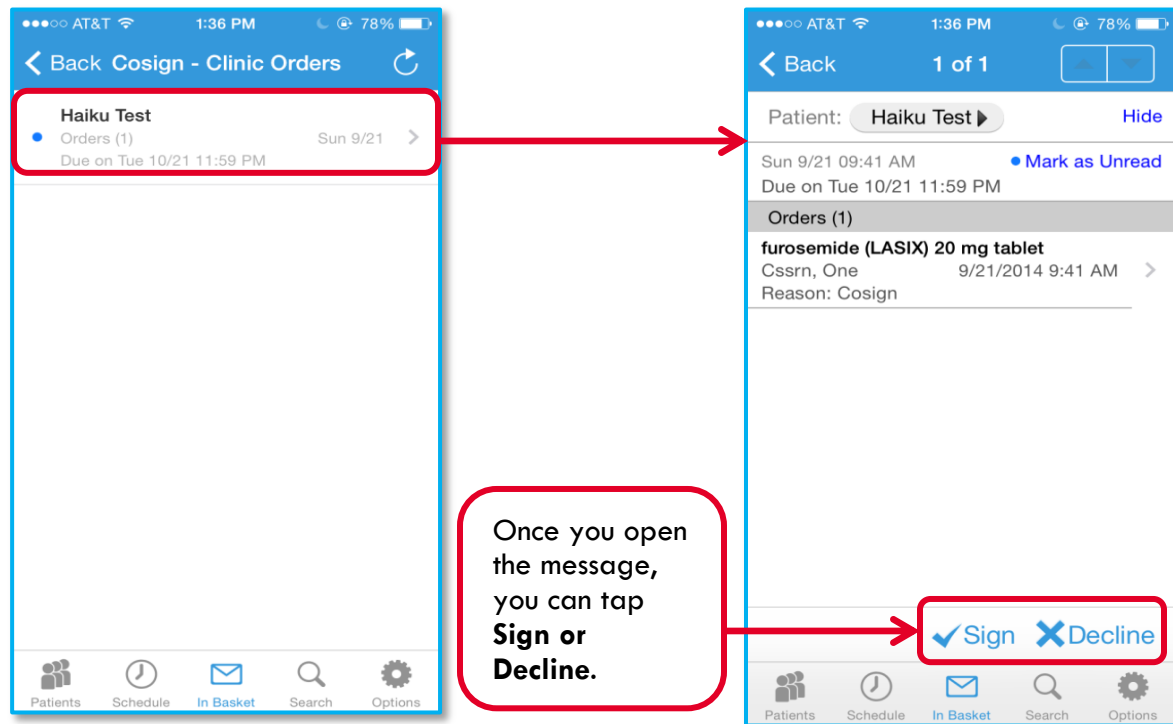
- Staff messages
- Results
- Patient advice requests
- Cosign – Clinic Orders (*NOTE: Only clinic orders requiring cosign will appear in your mobile InBasket. Inpatient orders needing cosign will not appear in the mobile InBasket.*)



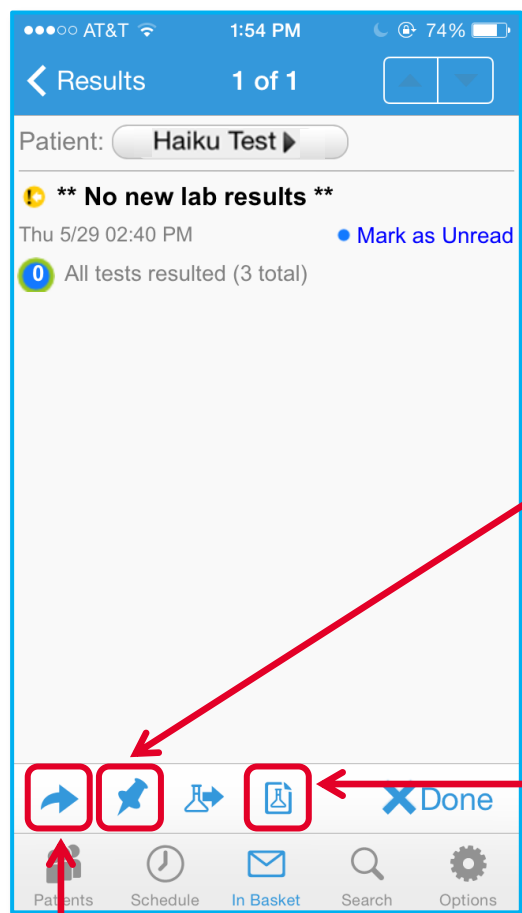
The first time you log into your mobile InBasket, you will see a warning message informing you that you can only view certain types of messages in the mobile InBasket. Tap “**Never Again**” if you do not wish to see this message again.


Cosigning Orders from Your InBasket

Just as in Epic Hyperspace, clinic orders requiring cosign appear in your InBasket. **Tap** to open the message. Then you have the ability to **Sign** or **Decline** the order.




Viewing Results from Your InBasket

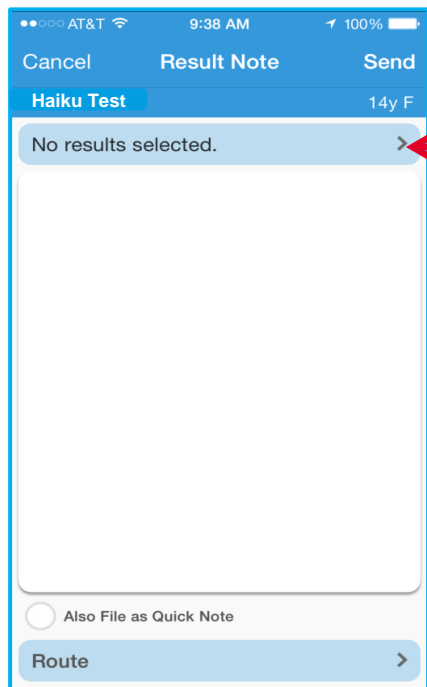


Tap the  icon to send yourself a reminder directly to your InBasket.

Tap the  icon to create a result note.

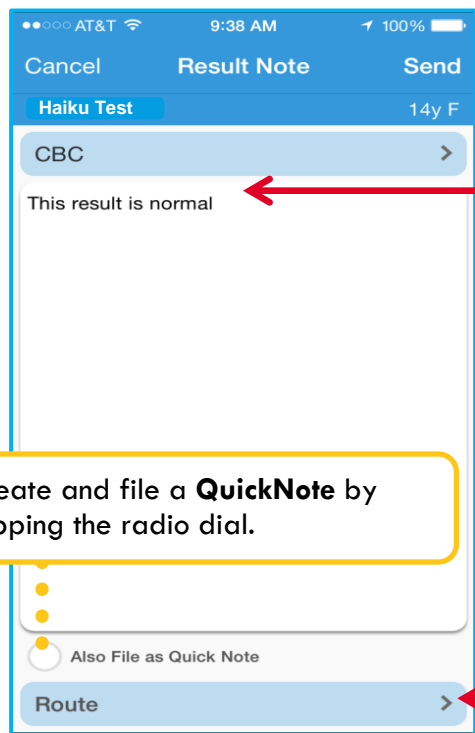
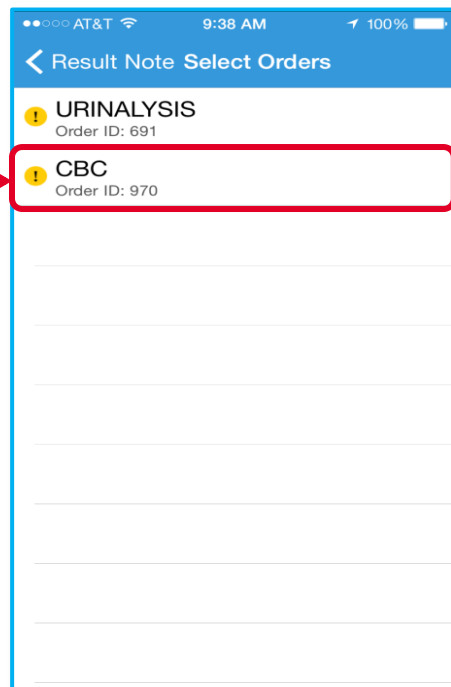
Tap the  icon to forward results to someone else.

Documenting Result Notes from Your InBasket



Tap **No results selected** to select which results you want included in the result note.

Select the particular **results** you want to include in your Result Note.



Type your **Result Note** here.

Create and file a **QuickNote** by tapping the radio dial.

Tap **Route** to forward the note to another clinician (usually your clinic's RN pool).