



## Make life easier

### Securely access your child's medical information

MYchart is our new online tool designed to help you streamline your child's care. You can access it for free through your computer and mobile device. With MYchart, you can securely connect with your child's healthcare team and access much of his medical information 24 hours a day.

#### What can I do on MYchart?

Through our secure online portal, you can:

- Communicate with your child's healthcare team.
- Receive reminders for upcoming appointments and tests.
- Receive results of many of your child's tests.
- View and print immunization records.

#### How does MYchart help me save time?

MYchart simplifies the healthcare process. You can:

- Request appointments online.
- Ask about common health issues or test results.
- Submit a request for a prescription renewal.

#### Can my child's doctor contact me through MYchart?

Yes, if his practice participates in the Children's electronic medical record. Find a list of participating practices on [choa.org/MYchart](http://choa.org/MYchart). When you receive new test results, the doctor might send you a note to help explain them. The doctor might also:

- Recommend that you make a follow-up appointment.
- Provide more instructions.
- Ask you to call the office to discuss results.

#### How do I sign up for MYchart?

You need an access code to create an account. You can request an access code at your next doctor visit, or by going online.

- **To request an access code at your doctor's office:**
  - Request an access code when you check in for your next appointment at Children's or one of our MYchart participating practices. You will receive a letter or email containing your access code.
- **To request an access code online:**
  - Visit [choa.org/mychart](http://choa.org/mychart).
  - Click on "Request an access code."
  - Follow the prompts to complete your request.

#### How do I activate the account?

You must use a computer to activate your account. Using your access code:

- Visit [choa.org/mychart](http://choa.org/mychart).
- Click on "Sign up now."
- Follow the prompts to complete the activation process.

After your account is activated, you can access MYchart via the mobile app. Download the app for free from the iTunes Store or Google Play.

#### Are all my doctors participating in MYchart?

Every patient of Children's Healthcare of Atlanta and our MYchart participating practices is eligible to sign up for a MYchart account. However, some features, such as secure messaging, might not be available at all locations.

#### What is proxy access?

Proxy accounts are available to the parents/guardians of patients. Proxy access includes access to all information available on MYchart up to age 18. Once the patient turns 18, proxy access is automatically removed and may only be reinstated upon request and permission from the adult patient.

Teen accounts are available to patients 13 and older and will allow teen patients access to their own MYchart information with their parent/guardian's consent.



If you have questions about MYchart or how to sign up, ask your healthcare provider or the front desk staff at your doctor's office. Visit [choa.org/MYchart](http://choa.org/MYchart) to learn more.

