

Patient and Parent Rights and Responsibilities

Children's Healthcare of Atlanta Surgery Center at Meridian Mark Plaza, LLC is committed to providing quality care as promptly and courteously as possible. It is important to us that you and your family members feel welcome at Children's. You should know your child's rights as a patient and your rights and responsibilities as a parent. If you have any questions about these rights and responsibilities, please contact a patient representative at:

Children's at Scottish Rite: 404-785-5194

Your Rights

You have the right to respect, emotional support, and confidentiality and security of information that supports you as a family. You have the right to have fair and respectful access to the resources of the hospital(s) and facilities necessary for your child's care without regard to age, race, color, creed, national origin, sex, gender expression or identity, mental or physical disability or, in the case of emergency treatment, source of payment.

You have the right and are encouraged to talk openly with your child's doctor, who may be a part owner of this Surgery Center, in a language you understand and with consideration for any speech and/or hearing impairment, regarding:

- Your child's diagnosis and prescribed treatment
- Why treatments and tests are done and who does them
- Your child's illness
- Your wish for a consultation or second opinion from another doctor
- The need to transfer your child to another facility and be told the alternatives to a transfer
- Your wish to change doctors and/or hospitals
- Instructions for ongoing medical needs and requirements following your child's discharge
- Ethical issues about your child's care
- The financial impact of care choices

You also have the right to:

- Receive an explanation of all papers you are asked to sign.
- Change your mind about any procedure for which you have given consent.
- Refuse to sign a consent form you do not fully understand.
- Refuse treatment and be informed of the medical results of this action.
- Refuse to participate in research projects.
- Receive information and instructions in ways that are understandable to you.
- Receive information about how to access security and child protective services.
- Take steps to resolve grievances (complaints) by contacting the patient representatives, who review and respond in writing when needed.
- Have your child be free from restraints and seclusion in any form when used as a means of coercion, discipline, convenience for the staff, or retaliation.
- Be free from all forms of abuse and/or harassment.
- Have your child's pain assessed and reduced as much as possible with pain management efforts.
- Review your child's medical record with his or her attending doctor or designee in attendance while your child is hospitalized.
- Request additions to your child's medical record.
- Patient safety concerns or complaints can be reported to The Joint Commission at www.jointcommission.org, using the "Report a Patient Safety Event" link in the "Action Center" on the home page of the website, by fax to 630-792-5636 or mail to Office of Quality and Patient Safety, The Joint Commission, One Renaissance Boulevard, Oakbrook Terrace, IL 60181.
- Contact the Department of Community Health (DCH) at 404-657-5700 or send a letter to the DCH, Healthcare Facility Regulation, 2 Peachtree St. NW, Suite 32-415, Atlanta, GA 30303, at any time regarding your child's care.

Contact the office of Medicare Beneficiary Ombudsman: <https://www.cms.gov/Center/Special-Topic/Ombudsman/Medicare-Beneficiary-Ombudsman-Home> regarding information and help regarding Medicare/Medicaid options.

Playing Your Part

You and your child have the responsibility to:

- Provide accurate, complete information about present complaints, past illnesses, hospitalizations, medicines and other matters related to your child's health.
- Produce, upon request, documentation of the right to consent for your child's admission and treatment.
- Ask for an explanation if you do not understand papers you are asked to sign or anything related to your child's care.
- Follow the care prescribed or recommended for your child by the doctors, nurses and other allied healthcare personnel and remember you are responsible for actions if you refuse treatment or do not follow instructions.
- Report unexpected changes in your child's condition to the responsible caregiver.
- Know and follow the rules of the hospital, the patient care unit(s) and clinics.
- Keep appointments and call to cancel or change an appointment as soon as possible.
- Respect the rights and privacy of others.
- Meet the financial responsibilities associated with your child's care.
- Call Children's at 404-785-5589 if you have any questions about your bill.

Adult Patient Rights

Adult patients (18 years of age or older) have the right to consent to, alter or refuse treatment and create an advanced directive (a document that expresses the patient's wishes about care in the event that he becomes unable to communicate). You will receive information about advanced directives on admission, and you may request it at any time during your hospital visit.

Partners in Care

You and/or your child should expect:

- Personal privacy to be respected to the fullest extent consistent with the care prescribed
- Privacy with regard to protected health information
- To receive personal hygiene and grooming support
- Personal values and belief systems to be respected
- Reasonable safety insofar as the hospital practice and conditions are concerned
- Access to people from outside the hospital
- Records pertaining to care, including the source of payment, to be kept confidential
- Access to records to be granted within a reasonable time frame and only to you or to those persons to whom you grant written permission or who are permitted by law
- To receive an itemized copy of the hospital bill upon request
- The course of treatment to be adapted to your specific needs and limitations

Difficult Treatment Decisions

If you need help with difficult decisions about the care of a patient, you may contact the Children's Bioethics Committee, which is made up of doctors, nurses, chaplains, social workers and hospital administrators. Just ask your child's nurse.

Please visit choa.org/mmsurgery for more information. Children's Healthcare of Atlanta Surgery Center at Meridian Mark Plaza, LLC is an affiliate of Children's. It is a joint venture with Children's at Scottish Rite as the majority owner with physician investors as partners.

Patient and Parent Rights and Responsibilities Effective as of September 17, 2024.

Investor Notice



Children'sSM
Healthcare of Atlanta

Surgery Center @ Meridian Mark Plaza, LLC

Children's Healthcare of Atlanta Surgery Center at Meridian Mark Plaza, LLC is a joint venture with Children's at Scottish Rite as the majority owner and physician investors as partners.

The following is a list of all physician investors:

Last Name	First Name	Specialty		Last Name	First Name	Specialty
Axelrod	Jed	Orthopedics		Lefebvre	Diane	Anesthesia
Bauer	Erik	Otolaryngology		Lipsky	Stephen	Ophthalmology
Bell	Patricia	Anesthesia		Lourie	Gary	Ortho - Hand
Berland	Jerry	Ophthalmology		Mihalka	Joseph	Anesthesia
Blum	Emily	Urology		Nusz	David	Anesthesia
Bordenca	Mark	Ophthalmology		Peljovich	Allan	Ortho - Hand
Buchwald	Ira	Anesthesia		Phoenix	Vidya	Ophthalmology
Budman	Kevin	Ophthalmology		Ratner	Joshua	Ortho - Hand
Busch	Michael	Orthopedics		Rhinehart	Darren	Anesthesia
Cerwinka	Wolfgang	Urology		Roth	Jeffrey	Otolaryngology
Chaudhry	Ajaz	Otolaryngology		Scherz	Hal	Urology
Conger	Bryant	Otolaryngology		Schettino	Raymond	Otolaryngology
Elmore	James	Urology		Schmitz	Michael	Orthopedics
Fabregas	Jorge	Orthopedics		Schrader	Tim	Orthopedics
Fletcher	James	Anesthesia		Sethi	Shivani	Ophthalmology
Garcia-Roig	Michael	Urology		Sipp	Andrew	Otolaryngology
Gillespie	Bryce	Ortho - Hand		Smith	Edwin	Urology
Goldberg	Jeffrey	Otolaryngology		Statham	Melissa	Otolaryngology
Greenberg	Marc	Ophthalmology		Stolovitzky	Pablo	Otolaryngology
Habte	Sara	Anesthesia		Templeton	Erika	Ortho - Hand
Harmon	Paula	Otolaryngology		Thomsen	James	Otolaryngology
Hoffman	Joel	Otolaryngology		Weeks	Christina	Ophthalmology
Johnson	Krista	Anesthesia		Wilkins	Martha	Anesthesia
Katz	Andrew	Anesthesia		Wilson	Jill	Anesthesia
Khichi	Sunny	Otolaryngology		Williams	Joseph	Plastics
Kim	John	Anesthesia		Willimon	S. Cliff	Orthopedics
Kirsch	Andrew	Urology		Yanta	Mark	Otolaryngology
Klugman	Jeffrey	Ortho - Hand		Zweig	Julie	Otolaryngology

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