

Financial Assistance Policy



Children's
Healthcare of Atlanta

Plain Language Summary

Children's Healthcare of Atlanta offers financial assistance for inpatient and outpatient services to all eligible customers for emergency and medically necessary care. A qualifying individual will not be charged more than amounts generally billed to individuals who have insurance covering such care.

Eligible Patients – Any patient may be eligible for partial or fully discounted care based on the household income and other eligibility requirements, whether or not they have medical insurance coverage.

Eligible Services – Emergency and medically necessary healthcare services provided by Children's Healthcare of Atlanta, including Children's Healthcare of Atlanta at Hughes Spalding, are eligible for financial assistance.

How to Apply – You will need to complete a Financial Assistance Application and provide copies of the following:

- Government Issued ID
- Proof of Income
- Proof of Family Size
- Proof of county of residence (Hughes Spalding applicants complete only)

Determination of Financial Assistance Eligibility – Discounts for patients are based on Federal Poverty Guidelines by family income and family size. The poverty guidelines are published by the Federal Government annually. Patients with a family income at 340% of the Federal Poverty Level (FPL) or below may be eligible for a discount.

Children's Healthcare of Atlanta does not discriminate in the provision of emergency or medically necessary care based on ability to pay or source of payment.

For more information on financial assistance or to obtain a free Financial Assistance application, in either English or Spanish:

- **Online:**
 - Children's Healthcare of Atlanta: <https://www.choa.org/patients/bills-and-insurance>
 - Children's Healthcare of Atlanta at Hughes Spalding: <https://www.gradyhealth.org/fap/application/>
- **Phone or Fax:**
 - Children's Healthcare of Atlanta: Office: 404-785-5060 / Fax: 404-785-9236
 - Children's Healthcare of Atlanta at Hughes Spalding: Office: 404-785-5589 / Fax: 404-785-9236
- **Mail documents:** (Attention: Financial Counseling Department)
 - Children's Healthcare of Atlanta: 1575 Northeast Expressway, Atlanta, GA 30329
 - Children's Healthcare of Atlanta at Hughes Spalding: 35 Jesse Hill Dr. SE, Atlanta, GA 30303
- **Financial Counselors are also available at each of our hospitals.**

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