



When illnesses and injuries happen

Know where to take your child

Use the following information to determine which care setting is most appropriate for your child.

Primary care

- Best place for regular care
- When you have questions about your child's health, call his primary care doctor
- Visit during weekdays and by appointment for:
 - Checkups
 - Physicals
 - Flu shots and other vaccines
 - Common illnesses and minor injuries

Urgent Care Center

- When your pediatrician isn't available
- For minor injuries and illnesses
- Open when your primary care doctor's office may be closed, including evenings, weekends and holidays
- No appointment needed

Emergency Department

- For serious injuries or illnesses
- Open 24 hours a day, seven days a week
- No appointment needed

If you think your child's illness or injury is life-threatening, call 911.

To help you decide if your child needs urgent care or emergency services, use the chart to the right.

1. Find your child's condition in the list on the right.
2. On the same line, find the **X** in one of the columns to the right of the condition.
3. The **X** will show you if you should take your child to our **Urgent Care Center** or **Emergency Department**.

Conditions*	Urgent Care Center	Emergency Department
Allergies	X	
Allergic reactions (no breathing problems)	X	
Asthma attack (mild wheezing)	X	
Asthma attack (trouble breathing after treatment)		X
Bite	X	
Broken bone (bone not coming out of the skin)	X	
Broken bone (bone coming out of the skin)		X
Bronchitis	X	
Burn (minor)	X	
Burn (serious, including burn to eye, electrical or acid burns, infection or blister)		X
Cast-related problems		X
Cold	X	
Cough	X	
Cut (minor, but needs stitches)	X	
Cut (bleeding will not stop)		X
Dehydration		X
Diarrhea	X	
Earache	X	
Ear infection	X	
Ear wax removal	X	
Fainting		X
Fever (child is older than 2 months)	X	
Fever (child is younger than 2 months)		X
Flu	X	
Head injury (no loss of consciousness)	X	
Head injury (loss of consciousness)		X
Laryngitis	X	
Migraine	X	
Pink eye	X	
Pneumonia (no breathing problems)	X	
Pneumonia (trouble breathing)		X
Poisoning		X
Rash	X	
Seizure		X
Shock		X
Sinus infection	X	
Sore throat	X	
Sprain	X	
Sting	X	
Stitches	X	
Stomachache	X	
Strain	X	
Swallowed object (no problems swallowing)	X	
Swallowed object (trouble swallowing)		X
Swimmer's ear	X	
Urinary tract infection	X	
Vomiting	X	

*This list does not include all conditions.

