The Institute for Healthcare Improvement

Children's Healthcare of Atlanta

24th Annual National Forum on Quality Improvement in Health Care

Tuesday, December 11 and Wednesday, December 12, 2012
Children's Healthcare of Atlanta at Scottish Rite, Main Auditorium

The Institute for Healthcare Improvement (IHI) **24th Annual National Forum on Quality Improvement in Health Care** is the premier "meeting place" for people committed to the mission of improving healthcare. Annually, more than 5000 healthcare leaders from across the U.S. and around the world attend this conference. Now, it is possible to attend the conference here in Atlanta with no registration fee. As part of our commitment to quality in healthcare, Children's Healthcare of Atlanta invites you to attend the conference via satellite. **You may attend some or all of the sessions**.

Agenda	
Tuesday, December 11, 2012	
7:00 AM – 8:00 AM	**Registration and Opening Remarks**
8:00 AM – 9:00 AM	**Keynote 1 – Maureen Bisognano,** President and CEO of the Institute for Healthcare Improvement
9:30 AM – 10:45 AM	**Workshop Session A1 -** The Wisconsin Story **Leonard Berry, PhD**, Distinguished Professor of Marketing, Texas A & M University; **George Kerwin**, President and CEO, Bellin Health; **Randy Linton, MD**, President and CEO, Mayo Clinic Health System; **Dean Gruner, MD**, President & CEO, ThedaCare; **Jeffrey Thompson, MD**, CEO, Gundersen Lutheran Medical Center
11:15 AM – 12:30 PM	**Workshop Session B1 -** Ensuring Diversity in the Health Care Workforce **Brian Smedley, MD**, Vice President and Director, Health Policy Institute of the Joint Center for Political and Economic Studies
12:30 PM – 1:30 PM	Lunch
1:30 PM – 2:45 PM	**Workshop Session C1 -** Minimally Disruptive Medicine **Victor Montori, MD**, Professor of Medicine, Mayo Clinic
3:15 PM – 4:15 PM	**Keynote 2 - Anna Deavere Smith**, actress, playwright, and a professor
Wednesday, December 12, 2012	
7:00 AM – 8:00 AM	**Registration and Opening Remarks**
8:00 AM - 9:00 AM	**Keynote 3 - Devi Shettyeitens, MD**, world-renowned cardiac surgeon, philanthropist, and visionary
9:30 AM – 10:45 AM	**Workshop Session D1 -** The Conversation Project **Ellen Goodman**, Pulitzer Prize-winning Journalist and Founder, The Conversation Project
11:15 AM - 12:30 PM	**Workshop Session E1 -** The Role of Health Care in Reducing Health Disparities **David Satcher, MD, PhD**, Director, The Satcher Health Leadership Institute and Center of Excellence on Health Disparities, Morehouse School of Medicine
12:30 PM - 1:30 PM	**Lunch**
1:30 PM - 2:30 PM	**Keynote 4 - Donald M. Berwick, MD, MPP,** Administrator, Centers for Medicare and Medicaid Services (CMS)

Registration Information

Pre–registration is required, space is limited, no fee.

REGISTER ONLINE

Upon registration, you will receive via email a confirmation letter with directions and further information.

Please contact nancy.richardson@choa.org for questions regarding registration.

Continuing Education Credit Information

In support of improving patient care, the Institute for Healthcare Improvement is accredited by the American Nurses Credentialing Center (ANCC), the Accreditation Council for Pharmacy Education (ACPE), and the Accreditation Council for Continuing Medical Education (ACCME), to provide continuing education for the health care team.

The maximum number of credit hours available for the satellite broadcast is 10.25 hours.