

Insurance Information

Thank you for choosing **Children's Healthcare of Atlanta Surgery Center @ Meridian Mark Plaza, LLC** for your child's healthcare needs.

We would like to give you some general insurance information to help you to be informed of what different managed care plans may require. We hope that these tips are helpful for you and will make your experience with Children's Surgery Center as smooth and pleasant as possible.

Insurance Information

- Please bring your most recent health insurance card with you to your child's appointment. This helps us bill
 your insurance company for the services your child receives. If you do not have your insurance information at
 the time of service, Children's cannot obtain a pre-certification or authorization that may be required by your
 plan. If this occurs, your insurance company could refuse to pay and you will be responsible for payment of all
 charges.
- Please contact the benefits department at your insurance plan for any pre-authorization/referral
 requirements. Also ask what co-payment amount you will be asked to pay at the time of service. The
 member services phone number can usually be found on the back of your insurance card.

Non-Covered Services

- Your child may have been referred to Children's to receive a service that some insurance companies do not cover. It is important, when calling your insurance company that you ask about coverage for the services that your child is receiving.
- While some insurance companies do not consider certain services covered, this does not mean that the service is not necessary. It does mean that your insurance will not pay for the service. Children's is happy to assist you in making payment arrangements. See below for more information.
- Many managed care plans put limits on certain services. This is information you can obtain when you call your
 insurance plan. When your benefits are exhausted, all further services will be billed to the guardian of the
 child.

Payment

- You will be expected to make your co-payment the day of your visit.
- If you have any questions related to your bill after services are provided, please contact our Patient Accounting Department at **1-866-415-7358 or 404-785-5589** to make payment arrangements.
- For an estimate of total cost of your services today, please call our Business office at **404-785-5589**. They will ask for the surgery code (called a CPT code) which your surgeon's office should provide to you.
- If you need financial assistance or would like to apply for Medicaid or Peachcare, please call 404-785-5060.
- If for some reason it becomes necessary to cancel your child's future visit, please call the surgeon's office so they can reschedule or cancel you.