

Five Things You Need to Know About Our Facilities

Children's at Scottish Rite



1. General Information

- A guest service liaison will greet you within 24 hours of your child's admission to give you information about the Children's facilities and the nearby area, such as hotels, restaurants and stores.
- Dial ext. 25 from a hospital phone for any nonmedical needs, such as request for toiletries or help with the TV, lights and room temperature.
- Ask your child's nurse or doctor if you have any questions about your child's care.

2. Family Services

- A Family Amenities Area is on the first floor. It has exercise equipment, a laundry room and sleep rooms. Dial ext. 25 from a hospital phone for more information.
- The hospital has wireless Internet. You also can log on to the internet from the Children's Family Library on the first floor or by calling Wandering WiFi at 404-478-7352.
- The hospital offers free interpreting services. If you need an interpreter to talk with your child's doctor or nurse, ask a nurse or guest service liaison to call one.

3. Food and Drinks

- The cafeteria is on the ground floor and is open:
6:30 a.m. to 9:30 a.m. for breakfast; 11 a.m. to 2 p.m. for lunch; 3:30 p.m. to 8:30 p.m. for dinner;
11 p.m. to 2 a.m. for night snacks.
- Parents and guardians get a 25 percent discount at the cafeteria with their ID badge.
- The coffee shop, in the main lobby, is open 6:30 a.m. to 10:30 p.m., Monday to Friday.
- Room service is available from 7 a.m. to 8 p.m. by calling ext. 55324 from a hospital phone. Guests also can order food for \$6 a tray. Once a food order is placed, a delivery time will be given.

4. Parking

- Our daily parking rate is \$4, and general valet service is \$5. If you are going to be parking for more than one day, we offer a \$5 parking booklet deal—five days of parking for \$1 a day. This booklet can be purchased at the parking booth.
- If you used the valet service in the Emergency Parking Deck, we will move your car in to the general parking deck. Your keys will be at the main valet stand from 5:30 a.m. to 6 p.m. After 6 p.m., visit the valet stand in the Emergency Parking Deck. For assistance, call Security at ext. 52073 from a hospital phone.

5. Patient Rooms

- Parents and guardians can visit their child 24 hours a day, seven days a week, unless told otherwise by a doctor or nurse.
- Visiting hours for other family members and friends are 8:30 a.m. to 8:30 p.m. daily. Small groups of visitors are best for keeping the hospital quiet for other families.
- For security reasons, an ID badge is given at admission and must be worn at all times while in the hospital.
- Every day, the Children's Environmental Services staff will clean your child's hospital room. Call ext. 25 from a hospital phone if you have any cleaning needs. After 9 p.m., call Security at ext. 52073 from a hospital phone.



Children's
Healthcare of Atlanta