# When illnesses and injuries happen

# You need to know where to take your child

The following information will help you make that decision.

# **Primary care**

- Best place for regular care
- When you have questions about your child's health, call his doctor
- Visit during weekdays and by appointment for:
  - Well-child checkups
  - Physicals
  - Flu shots and other vaccines
  - Common illnesses and minor injuries

# **Urgent Care Center**

- When your pediatrician isn't available
- For minor injuries and illnesses
- Open when your primary care doctor's office is closed, including nights, weekends and holidays
- No appointment needed

# **Emergency Department**

- For serious injuries or illnesses
- Open 24 hours a day, seven days a week
- No appointment needed

If you think your child's illness or injury is life-threatening, call 911.

To help you decide if your child needs an urgent care center or emergency department, use the chart to the right.

- 1. Find your child's condition in the list to the right.
- 2. On the same line, find the **X** in one of the columns to the right of the condition.
- The X will show you if you should take your child to our Urgent Care Center or Emergency Department.



Conditions*	Urgent Care Center	Emergency Department
Allergies	×	
Allergic reactions (no breathing problems)	×	
Asthma attack (mild wheezing)	×	
Asthma attack (trouble breathing after treatment)		×
Bite	×	
Broken bone (bone not coming out of the skin)	×	
Broken bone (bone coming out of the skin)		×
Bronchitis	×	
Burn (minor)	×	
Burn (serious, including burn to eye, electrical or acid burns, infection or blister)		×
Cast-related problems		×
Cold	×	
Cough	×	
Cut (minor, but needs stitches)	×	
Cut (with bleeding that will not stop)		x
Dehydration		×
Diarrhea	×	
Earache	×	
Ear infection	×	
Ear wax removal	×	
Fainting	,-	×
Fever (child is older than 2 months)	×	
Fever (child is younger than 2 months)	,-	×
Flu	×	
Head injury (no loss of consciousness)	×	
Head injury (loss of consciousness)		×
Laryngitis	×	
Migraine headache	 X	
Pink eye	×	
Pneumonia (no breathing problems)	 x	
Pneumonia (trouble breathing)		×
Poisoning		×
Rash	×	
Seizure		×
Shock		×
Sinus infection	×	
Sore throat	×	
Sprain	×	
Sting	×	
Stitches	×	
Stomachache	×	
Strain	×	
Swallowed object (no problems swallowing)	×	
Swallowed object (trouble swallowing)  Swallowed object (trouble swallowing)	^	×
Swimmer's ear	×	
Urinary tract infection	×	
Vomiting	×	
voilining	^	

### **Our locations**

Children's offers urgent care and emergency services in the following locations:

# **Urgent Care Centers**

#### 1. Children's at Forsyth

410 Peachtree Parkway Suite 300 Cumming, GA 30041 404-785-3100

#### 2. Children's at Hudson Bridge

1510 Hudson Bridge Road Stockbridge, GA 30281 404-785-8660

#### 3. Children's at North Point

3795 Mansell Road Alpharetta, GA 30022 404-785-8540

#### 4. Children's at Satellite Boulevard

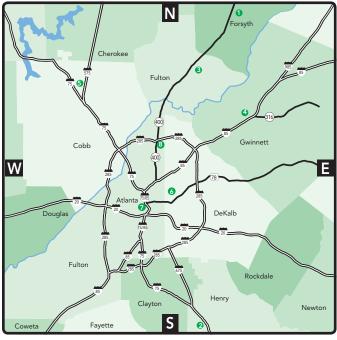
2660 Satellite Blvd. Duluth, GA 30096 404-785-8330

#### 5. Children's at Town Center

625 Big Shanty Rd NW Kennesaw, GA 30144 404-785-8010

Urgent Care Centers are open:

- 11 a.m. to 9 p.m. Monday to Friday
- 9 a.m. to 9 p.m. Saturday and Sunday
- 9 a.m. to 7 p.m. holidays



Map not drawn to scale

# **Emergency Departments**

Emergency services are available at our hospitals:

#### 6. Egleston

1405 Clifton Road NE Atlanta, GA 30322 404-785-6000

#### 7. Hughes Spalding

35 Jesse Hill Jr. Drive SE Atlanta, GA 30303 404-785-9500

#### 8. Scottish Rite

1001 Johnson Ferry Road NE Atlanta, GA 30342 404-785-5252

Emergency Departments are open:

• 24 hours a day, seven days a week



Visit **choa.org/wait** for our Urgent Care Center and Emergency Department wait times.\*



#### Visit choa.org/locations for directions.

This is general information and not specific medical advice. Always consult with a doctor or healthcare provider if you have questions or concerns about the health of a child.

<sup>\*</sup> In case of an urgent concern or emergency, call 911 or go to the nearest emergency department right away. Wait times are updated every 15 minutes and are estimates based on average time it takes for a patient to be placed in an exam room. Hughes Spalding is owned by Grady Health System® and managed by HSOC Inc., an affliate of Children's Healthcare of Atlanta.