On July 1, 2013, the Emory-Children's Center (E-CC) will become part of Children's Healthcare of Atlanta. Here is important information you will need to know.

Will my child see a new doctor?
No. Your child will see the same doctors, nurses and staff.

Do I need to get a new referral from my child’s pediatrician?
Depending on your insurance plan, you may need to get a new referral before your next appointment. However, we are working to update the referrals.

Will I need to fill out new forms?
You will not have to complete new forms if your child is a current patient. New patients or current patients who need to see a different specialist may have to fill out new forms. Our staff will let you know.

Can I request copies of my child’s medical records for appointments before July 1?
Yes. Visit www.choa.org/medicalrecords or call 404-785-0140 to request copies of your child’s medical records after July 1.

Will my bills after July 1 contain information from previous appointments?
No. For appointments on or after July 1, you will receive a new bill from Children’s. Make sure previous bills are paid. You will get two bills until the balance from before July 1 is resolved.

Will my bills look different?
Your bills will have the Children's logo. However, you may see differences for bills from ENT, CT surgery or radiology. Call 404-785-5589 if you have questions.

Who do I contact with billing questions?
• Call 404-778-2400 for bills from on or before June 30.
• Call 404-785-5589 for bills on or after July 1.

Will my co-payment change?
Your co-payment should stay the same. However, that will depend on your insurance provider. Call our Patient Financial Services team at 404-785-5589 if you have questions.

Who do I call if I need to reschedule an appointment or speak to a nurse about my child’s care?
Call 404-785-2000 for all specialties except:
• Aerodigestive 404-785-1161
• IBD 404-785-0340
• Infectious diseases 404-785-0977
• Neurology 404-785-4688
• Pulmonary specialty clinics 404-785-8830
  o Allergy/severe asthma
  o Eosinophilic esophagitis

Can I pay my bill online?
Yes. For appointments on or after July 1, visit Children's online bill pay site at https://choa.ixt.com to pay your bill.