

Children's Healthcare of Atlanta nondiscrimination statement



Children's Healthcare of Atlanta complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Children's Healthcare of Atlanta does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Children's Healthcare of Atlanta:

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

Provides free aids and services to help people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats and more)

If you need these services, contact a registration staff member or call **404-785-KIDS (5437)**.

If you believe that Children's Healthcare of Atlanta has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with a patient representative at:

- Egleston hospital: **404-785-6163**
- Hughes Spalding hospital: **404-785-9788**
- Scottish Rite hospital: **404-785-5194**
- Children's Surgery Center at Meridian Mark: **404-785-5194**
- Ambulatory Care Network and Marcus Autism Center: **404-785-7188**

If you need help filing a grievance, a patient representative will help you.

Visit choa.org for more information.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights complaint portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
1-800-537-7697 (TDD)

Visit hhs.gov/sites/default/files/ocr/civilrights/complaints/discrimhowtofile.pdf to access complaint forms.



Children'sSM
Healthcare of Atlanta

Language

Spanish	ATENCIÓN: Si usted habla español, tiene a su disposición servicios gratuitos de interpretación. Comuníquese con alguien del personal de registros o llame al 404-785-5437.
Vietnamese	CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi có dịch vụ trợ giúp ngôn ngữ miễn phí dành cho quý vị. Xin liên lạc với nhân viên phụ trách ghi danh hay gọi số 404-785-5437.
Korean	알림: 한국어를 사용하는 경우, 언어 지원 서비스(통역)를 무료로 이용하실 수 있습니다. 등록 담당자 또는 다음 번호로 404-785-5437 문의하십시오.
Chinese	注意：如果您使用中文，可以免費獲得語言援助服務。請聯絡登記人員或致電 404-785-5437。
Gujarati	સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. નોંધણી કરનાર સ્ટાફ વ્યક્તિનો સંપર્ક કરો અથવા 404-785-5437 પર ફોન કરો.
French	ATTENTION : si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Veuillez contacter notre personnel chargé de l'enregistrement ou appeler le 404-785-5437.
Amharic	ማሳሰቢያ-አማርኛ ተናጋሪ ከሆኑ፤ ነፃ የሆነ የቋንቋ ሰጠ አገልግሎቶች ለእርስዎ ተዘጋጅተዋል። ከምዝገባ ሰራተኞች ውስጥ አንዳቸውን ያነጋግሩ ወይም በስልክ ቁጥር 404-785-5437 ይደውሉ።
Hindi	ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। पंजीकरण की स्टाफ व्यक्ति से संपर्क करें या 404-785-5437 पर फोन करें।
French Creole	ATANSYON: Si ou pale Kreyòl Ayisyen, gen sèvis asistans ak lang disponib pou ou gratis. Kontakte yon manm pèsònèl nan enskripsyon oswa rele nimewo 404-785-5437.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Обратитесь к сотруднику регистратуры или позвоните по телефону 404-785-5437.
Arabic	ملاحظة: إذا كنت تتحدث أدخل اللغة، فإن خدمات المساعدة اللغوية تتوفر لك مجاناً. اتصل بموظف 404-785-5437 تسجيل أو على الرقم .
Portuguese	ATENÇÃO: Se você fala português, serviços de assistência ao idioma estão disponíveis gratuitamente. Entre em contato com o departamento de cadastro, ou ligue para 404-785-5437.
Farsi	توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی به صورت رایگان در دسترس شما قرار می گیرد. برای کسب اطلاعات بیشتر با یکی از کارکنان بخش ثبت نام ما تماس بگیرید یا با شماره 404-785-5437 تماس حاصل نمایید.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Wenden Sie sich an das Anmeldepersonal oder wählen Sie die Rufnummer 404-785-5437.
Japanese	注意事項：日本語での言語サポートを無料で提供しています。レジストレーション・スタッフ、または 404-785-5437 までお問い合わせください。